Gleneagles Hospital Chengdu
Parkway Pantai Group’s first general hospital in mainland China.

First foreign general hospital in Sichuan Province.

Located at Chengdu East Railway Station, part of Perennial International Health and Medical Hub.

Joined “West China Hospital network alliance hospital” on April 13, 2020.
Services & Departments

Gleneagles Chengdu Hospital will cover the following Inpatient and Outpatient Medical Services:

**Surgery**
- General Surgery (Hepatobiliary, Gastroenterology, Thyroid and Breast, Oncology Surgery),
- Orthopaedic, Urology

**Internal Medicine**
- General Internal Medicine,
- Respiratory, Gastroenterology, Cardiology, Neurology, Endoscopy Center

**Obstetrics-Gynaecology**
- Paediatrics
- Emergency Medicine
- Pain Management
- Ophthalmology
- E.N.T
- Dentistry
- TCM
- Dermatology
- Health examination
- Women’s Health Care
- Children’s Health Care
- Laboratory
- Medical Imaging
- Pharmacy Dept
- Anaesthesiology
The hospital has 5 floors aboveground and 3 floors underground, with 100 beds open in Phase I. Efficiency and safety have been taken into full consideration in functional area layout and medical circulation design, so as to ensure that patients can receive medical assistance that is timely, accurate and efficient.

Main Facilities

- 350 beds (100 beds opened in Phase I)
- 82 wards and 5 VIP suites in Phase I
- 23 ICUs (5 rooms set up in Phase I)
- 6 LDR integrated delivery rooms (4 rooms set up in Phase I)
- 10 modular operating rooms (4 rooms set up in Phase I)
  - 3 hundred-level laminar flow operating rooms, suitable for cardiac, orthopaedic and ophthalmic operations
  - 3 thousand-level laminar flow operating rooms, suitable for ENT surgery
  - 3 ten-thousand-level laminar flow operating rooms, suitable for general surgery
  - 1 negative pressure operating room, suitable for operation of patients with infectious diseases
Doorways of outpatient, inpatient, emergency, pharmacy and healthy people (Children Healthcare and Physical Examination Center) are respectively arranged to realize effective diversion; thus not only can patients with different needs receive accurate treatment in time, but also cross infection can be effectively avoided.

Clinic is provided with two channels to separate the medical personnel from the patient flow line.

The Medical Imaging Department is provided with different channels for outpatient and inpatient services, so as to diverse people in an effective, safe and efficient manner.

The Inpatient Area is provided with double loop design to separate the medical personnel from the patient circulation.
✓ The operating room is located in the center of the hospital, with less than 2 minutes from the ICU, LDR integrated delivery room, neonatal ward, inpatient ward on foot. Provided with hospital emergency rescue system, the medical safety can be fully guaranteed.
✓ The Medical Imaging Department is set up near the medical elevator to meet the needs of outpatients, 24-hour outpatients and hospitalized patients by shortening the travel distance and ensuring safety.
✓ ICU is set up as single room designed with a groove workstation every two wards for medical personnel to observe; and it is adjacent to the operating room to ensure timely rescue.
✓ The LDR integrated delivery room is provided with a green channel with direct access to the operation room, so that medical personnel can deal with emergencies at any time.
✓ The Inpatient Area is provided with decentralized nursing stations to make it convenient for you to get to guest rooms, thus improving the efficiency of nursing staff and ensuring patient safety.
✓ Visitors' elevators are separated from medical elevators to establish efficient passages for bed transfer.
Independent observation beds are set up in emergency department to protect patients' privacy.

With double privacy curtains, ventilation & lighting as well as your privacy needs can be realized.

In the waiting area, you can customize high back of the chair to be wrapped up to fully enjoy your private space.

Also, exclusive prayer space has been equipped to provide a quiet place for praying for different faiths and families.

Full information construction and encryption protection have been established to prevent patient information disclosure.
✓ The whole hospital is provided with fresh air system and central temperature intelligent control to keep indoor air, temperature and humidity suitable 24 hours a day.
✓ Overall French windows are designed at the end of the corridor, beside the bed of the guest room and in the waiting hall to introduce natural scenery to the utmost.
✓ 3H concept ward: In order to provide quality life for you, we have created such an atmosphere: healing and rehabilitation + family warmness + guests feeling at home; with star hotel design and management, extra-large private space and concealed medical equipment.
✓ The whole hospital is equipped with aerodynamic system transmission to collect blood and samples both in the outpatient department and beside the bed, free from running to switch departments repeatedly.
A natural, comfortable and heart-warming atmosphere has been created by such a nature-focused design concept in the whole building, where we have used natural stone, introduced large-area glass facade design with natural scenery, so as to mobilize colors and lights in warm mood; also, we are committed to creating a relaxed and warm quality medical environment with Sichuan culture subject elements incorporated into the overall design.

Coming from the snowy mountain glacier, Funan River nourishes Chengdu, the land of abundance, a lot. It has maintained its vitality and nurtured such a good place to live for thousands of years.

On ground floor, the sparkling Funan River is decorated with lines, light and shadow, where you will feel relaxed walking in these ripples.
Sichuan has been soaked in bamboo forests, the symbol of fortitude of such an everlasting life, thus fully embodying the charm of bamboo.

The second floor is designed as a space partition in the shape of bamboo, where natural light is projected from the French windows, which add radiance and beauty to each other for you to enjoy such a quiet and private space.
Ginkgo is an ancient and beautiful rare species left over 200 million years ago; and it implies good health and a long life at its age of 3500 standing there.

The operation waiting area and consultation area on the third floor are decorated with ginkgo leaves, which imply the hope of health and longevity.
Chengdu, also known as “The City of Hibiscus”, has been along with the beautiful hibiscus for thousands of years.

Decorated with Hibiscus, the inpatient ward on the fourth floor is integrated with the Chengdu’s history and culture indicating good luck.
The masterpiece of Xiling Snow Mountain only caters for Chengdu people, as the Poem Saint Du Fu said, "My window frames the snow-crowned western mountain scene". Xiling Snow Mountain was chosen as the theme of the inpatient ward on the fifth floor, where you can feel its pure beauty indoors, thus making you completely relaxed and happy.
Ideal care in Chengdu Gleneagles Hospital will help you in restoring a high-quality life soon, which depends on our design of hospital ward facilities for excellent nursing quality.

You can choose one of the high-quality wards, including single/double bed wards and VIP wards.
Inpatient Wards and Services

Single/Double Bed Wards (22m² ~ 27m²)

Medical Facilities
- World-famous Hillrom electric sickbed and mattress preventing bedsore are available
- Philips bedside monitor will ensure that medical staff know the patient's condition changes completely
- Code Blue/blue alarm-emergency rescue system will be helpful to call for professional emergency medical rescue at any time
- Each bed is equipped with a central oxygen supply and negative pressure suction device to deal with emergencies in time

Comfortable and Warm
- Johnson Controls central air conditioning and central ventilation system with intelligent control for maintaining your comfortable feelings
- Personal audio-visual entertainment facilities for relief
- Available wardrobe, locker, writing desk, electronic safe and refrigerator
- Bedside wall cabinet for containing medical equipment
- Security door in bathroom, with function of external emergency opening to prevent the potential danger
- Accompany beds for families to spend the time with patients all night
- Free wireless WIFI

All-round Care
- Nurses trained according to international standards, ensuring a high-quality care
- Balanced meal and order service
- During patient's hospitalization, nursing in life and medicine are completed by professional nurses, and family members can accompany the patient easily
- Hotel-style management with a full set of toiletries, daily bathrobes, delicate patient clothing, etc.
### Inpatient Wards and Services

**VIP Wards (60m²~ 150m²)**

Our VIP wards are not only equipped with modern facilities for patients' rapid recovery, but also provide pleasant private space with exquisite and elegant layout.

The names of VIP wards reflect Chengdu's ancient name and the best wishes, such as Shu 'an Pavilion (Peaceful Sichuan in Chinese), Jin'ning Pavilion (Peaceful Chengdu in Chinese), Rong'kang Pavilion (Healthy Chengdu in Chinese) and Yi'shan Pavilion (Things Better in Chinese). The obstetric VIP ward is named Hanxi Pavilion, which symbolizes the joy of having babies and wishes for parents and newborns.

### Medical Facilities

- Hillrom electric sickbed with built-in weighing scale and function of CPR emergency release
- Philips bedside monitors, Philips wireless fetal monitor in VIP obstetric wards
- Code Blue/blue alarm- emergency rescue system, providing timely professional emergency medical rescue at any time
- Each bed is equipped with a central oxygen supply, negative pressure suction device and stand-by facilities to deal with emergencies in time

### VIP Services

- Spacious reception room to satisfy needs of family reception and business
- Johnson Controls central air conditioning and central ventilation system with intelligent control for recuperation environment
- Personal audio-visual entertainment facilities for relief
- Independent bathroom designed accessible with bathroom facilities and emergency call system
- Hotel-type service
- Security door in bathroom, with function of external emergency opening to prevent the potential danger
- 24-hour private care service
- Customize balanced meals
There are 6 LDR integrated delivery rooms in Chengdu Gleneagles Hospital up to international standards. A number of international advanced delivery methods are applied in the hospital to provide safer and better "puerpera-centered" international medical and nursing services.

Safety and Relief Based on International Standards

Many-for-One Professional Medical Guarantee
Obstetricians, midwives, neonatologists and anesthesiologists are always here. IBCLCs will give guidance on mother-infant skin contact and early sucking with professional medical services to make the natural delivery process more comfortable and safer.

Close to the Operation Center High Efficiency and Safety Guarantee
The "green channel", only 1 minute and 40 seconds away from the operating room, is close to the neonatal ward, which can improve the efficiency of emergency rescue for newborns. There are bedside color doppler ultrasound and other inspection equipment in the room, reducing unnecessary movement in hospital.
The unique "CRASH" button, the one-button emergency call system at the head of the bed, can contact the operating room, anesthesia department, neonatal department to perform emergency caesarean section and salvage immediately.

U.S. Ohmeda Medical Giraffe Infant Radiant Warmer

U.S. Hillrom Integrated Obstetric Table

LDR Integrated Delivery Room
The neonatal ward of Chengdu Gleneagles Hospital is a laminar flow ward up to international standards, equipped with advanced facilities based on international medical standards. There are 5 ordinary neonatal care beds and 1 isolated neonatal care bed. In addition, there are also Treatment Room, Light Treatment Room, Milk Preparation Room, Medication Room, Lactation Room and other functional rooms in the Neonatal Ward. We are committed to providing safe, professional and caring medical care for newborns within 28 days of birth.

- Near Operating Room, LDR Delivery Room, Postpartum Ward
- Closed-off Management for 24-hour Care
- Pink Warning, the Baby Security System

### International Advanced Medical Equipment

- U.S. Ohmeda Medical Infant Incubator
- U.S. Ohmeda Medical Infant Radiant Warmer
- U.S. Philips Medical Systems Central Monitoring Station
- U.S. Philips Medical Systems ECG Monitoring System
- Mexico Masimo Corporation Carbon Oxygen and Blood Oxygen Meter
- U.S. Ohmeda Medical Phototherapy Device
- Sweden Maquet Critical Care AB Ventilator
- Vascular Imager
The operating rooms, located in the center of the hospital, are connected with other relevant departments to ensure patients’ safety effectively.

**10 modular operating rooms:**

- 3 hundred-level laminar flow operating rooms for cardiac, orthopaedic and ophthalmic operations
- 3 thousand-level laminar flow operating rooms for ENT surgery
- 3 ten-thousand-level laminar flow operating rooms for general surgery
- 1 negative air pressure operating room for operation of patients with infectious diseases
Operating Rooms

The intelligent touch screen control system can effectively monitor the operating room environment and medical gas in real time, creating reliable environment and providing operation guarantee for the operating room.

Each operating room is equipped with German Maquet anesthesia machine combined with Philips MX800 monitor, medical hose and shadowless lamp to ensure dynamic real-time monitoring.

Maquet Meera detachable full-automatic operating beds are almost suitable for all kinds of operation positions.

Bair hugger 3M heating system will warm patients during perioperative period by heating air with safe and reliable function of flexible temperature adjustment.
There are top-notch monitors (Philips MX 800) and respiratory accessory equipment (Maquet Servo-i) in ICUs to ensure patients’ safety. The information of the patients’ vital signs will be transmitted to the central monitoring station, ensuring that the medical team can quickly and effectively provide medical help in case of any change in illness.

The 23 ICU wards are designed to be single rooms to avoid cross infection. There are additional 2 negative pressure isolation ICU wards for preventing cross infection completely.

The double-hose design of medical equipment ensures the "Dry Wet Separation" and creates a sanitary monitoring environment.

The multi-functional and infinitely adjustable light allows patients to change lighting in real time by the change of their mood and environment.

- The ICU wards are so close to the operating room that ensure emergency and immediate treatment for patients
- All the wards are equipped with bedside dialysis devices
- Here, we are respecting the emotional needs of patients and their families, so the families are allowable to visit
The Endoscopic Center includes digestive endoscopy and respiratory endoscopy (to be opened at Phase 2), equipped with waiting hall, triage center, patient’s preparation room (dressing room), endoscopy consulting room, full-automatic endoscopy cleaning and disinfection room, intelligent endoscopy storage room, anesthesia recovery area and independent rest room, VIP waiting area and recovery room, etc.

Olympus 290 UHD Electronic Gastroscopy and Colonoscopy System

Intelligent Endoscopy Storage Cabinet
Intelligent pneumatic transmission system

Patients don’t need to visit clinical laboratory.

Sampling can be performed in outpatient department or beside beds, and accurately transmitted to the clinical laboratory via a channel.

Avoid patient moving for efficient medical care.
• Distributed dispensing, i.e. automatic dispensing by Pyxis automated dispensing cabinet (ADC).

• 9 sets were installed initially in the areas in medication needs such as wards, operating rooms, and emergency rooms.
We have Direct-Billing with many medical insurance companies.
International

- Subsidiary of IHH Healthcare Berhad with 83 hospitals worldwide
- Origin in Singapore, founded in 1959, with a history of 60 years
- Standard operating protocols across different countries ensuring high quality standards
- Access to worldwide insurance network

Trusted

- Medical teams with international medical background and local clinical experience
- Evidence based medicine approach, providing international standard diagnosis, professional and rational treatment plan
- Pursue and adhere to stringent safety and quality standards
- International healthcare with affordable pricing

Go the extra mile

- Customer centric service framework
- One-stop comprehensive medical services providing multiple specialties to meet customer needs
- Bringing in Singapore and international nursing care standard and providing holistic nursing service
- Providing a safe and comfortable environment with quality service for customers’ ultimate comfort and healing
On your side

At Gleneagles our patients are the centre of all we do. We believe that things look better when we work on them together. Our care goes beyond diagnosing and treating our patients. We work with our patients to ensure all their questions are answered and their concerns settled. We are the modern and reliable healthcare partner our patients can always count on, every step of the way. A partner who is not only by their side but also on their side with their best interests at heart.
People
by treating those we serve and each other with compassion, dignity, integrity and mutual respect.

Excellence
by striving for the finest clinical, service and operational outcomes.

Results
by exceeding the expectations of the people we serve and those we set for ourselves.
Mission

To make a difference in people’s lives through excellent patient care
Vision
To be the global leader in value-based integrated healthcare